

TelAgenda FAQs

1. TelAgenda.com is a schedule reminder service for seniors that exhibit signs of forgetfulness
2. Family, Friends and Care Givers enter schedule information on the TelAgenda.com website on behalf of the senior. They can enter the information weeks and months in advance. Internet access is required to input the schedule information on our password-protected site.
3. Automated email reminders are sent out to registered family, friends and care givers on the morning of the event to foster collaboration and awareness
4. Information is sequentially displayed by category on the 8" high quality tabletop frame. The frame comes with a stand.
5. Information displayed on the frame includes:
 - a. Day/date reminder
 - b. Medication schedule (limited number of meds)
 - c. Appointments
 - d. Occasions
 - e. Activities
 - f. Messages (entered on the website only at this time)
6. Schedule information is downloaded nightly by Phone Line or Wireless Internet (if available). Phone splitter and Wireless come standard.
7. If there is no information entered for a particular category, it will display the message: "No Appointments are current scheduled"
8. The schedule information is displayed on THE DAY OF THE APPOINTMENT OR EVENT
9. Photos can be EMAILED to the frame. Each frame has its own email address. Up to 40 photos capacity.
10. Service plans are paid upfront and include a (1) 6 mos. plan and an (2) annual plan. The best value is the annual plan. Both plans include a free frame which is yours to keep.
11. Delivery is within 7 days of order and is shipped by UPS ground
12. Frame Setup is easy:
 - a. Unpack/ Unwrap
 - b. Attach stand
 - c. Connect to phone line using cord provided
 - d. Plug in to power
 - e. Information is automatically downloaded as soon as it is available on the site.
13. Email additional questions to: **Information@TelAgenda.com**